



OPTIMIZING MISSION INTEGRATION & DELIVERY FOR GOVERNMENT AGENCIES

What we do

BUILDING CONSENSUS, ENGAGING STAKEHOLDERS, CREATING EFFECTIVE MESSAGES, AND SUSTAINING LONG-TERM CHANGE



Sapient Government Services is a leading provider of consulting, technology, and marketing services to a wide array of US Government defense, civilian, and intelligence agencies. Sapient offers a robust suite of high-value services including program planning and governance, technology development and integration, strategic communications, and process engineering.

Our services help Government agencies align stakeholders, programs, and systems in support of mission integration, while driving successful change and creating a culture of continuous improvement.

APPROACH & CAPABILITIES

- > Deep insights into — and a strategic focus on — Government clients’ missions and operational imperatives, with experience in using technology to align and integrate business processes and information.
- > Commercial best practices that enable government agencies to maximize value, while reducing inefficiency and error.
- > Access to a highly skilled workforce that is rigorously trained in Government business processes, applications, and infrastructures.
- > A unique methodology, Sapient | Approach, that delivers results in weeks, not months, enabling Government agencies to identify and respond to mission changes rapidly, while keeping initiatives on-time and in-budget
- > Innovative thinking and solution design to optimize processes and systems across a wide array of Governmental agency missions.

GSA CONTRACT VEHICLES

- GSA (AIMS) Contract # - GS07F0567T
- GSA (MOBIS) Contract # - GS10F0275U
- GSA (IT 70) Contract # - GS35F0442V

PROGRAM PLANNING AND GOVERNANCE

Strategic planning, enterprise architecture development, program management, and IT governance for large-scale, multi-vendor initiatives to ensure on-time, on-budget delivery of solutions that provide the right results.

ENABLING A COMPELLING VISITOR EXPERIENCE

Working with one of the United States Government's most popular cultural institutions, Sapiient provided project management expertise to help the agency redesign its online and onsite visitor experience. Services included strategic and project management, business plan development, communications and planning, issue and risk tracking, and management reporting.

STRATEGIC COMMUNICATIONS

Stakeholder management and user advocacy to secure business users' buy-in and ensure their needs are considered in program and system design. FusionSM workshops to validate the approach, gather requirements, and design an effective roadmap. Marketing services to convert business users into program advocates and ensure high, sustained adoption of new processes and tools.

MARKETING A NATIONAL EMPLOYEE ELIGIBILITY VERIFICATION INITIATIVE

To help a large Government agency prepare for a nationwide campaign rollout, Sapiient developed an organizational structure and strategic plan to align internal stakeholders and ensure compliance with Congressional requirements; created a comprehensive targeted marketing and messaging plan; and developed a sophisticated project management plan that would ensure effective planning, execution, and validation of all program activities.

PROCESS ENGINEERING

Knowledge management, mission needs analysis, and requirements and design services to provide business users with streamlined business processes, tools, and metrics to enhance productivity and effectiveness and enable continuous improvement. Process management to streamline critical business processes, reducing waste and optimizing efficiency.

ENHANCING KNOWLEDGE MANAGEMENT

Sapiient helped a United States military service improve knowledge transfer and organizational transparency by gaining stakeholder alignment around business process requirements, implementing a collaboration platform, and establishing best practices and strategies for knowledge management.

DEVELOPMENT AND INTEGRATION

Rapid prototyping of new solutions and integration of critical business processes and information. Systems engineering to rationalize IT infrastructures, reducing cost and complexity while retiring legacy infrastructures, streamlining existing systems, and incorporating the best commercial products. Services provide working business functionality throughout the life of the engagement, typically every 2-4 weeks.

TRANSFORMING FORENSIC EVIDENCE PROCESSING

Sapiient helped a Federal laboratory redesign forensic examination business processes to maximize customer value and reduce waste. In addition, the team implemented an automated workflow and information management system that provided superior throughput and evidence control, as well as real-time case information for all business users.

ABOUT SAPIENT GOVERNMENT SERVICES & CAPABILITIES

Sapiient Government Services, a division of Sapiient, is a leading provider of consulting, technology, and marketing services to a wide array of U.S. governmental agencies. Focused on driving long-term change and transforming the citizen experience, we use technology to help agencies become more accessible and transparent. With a track record of delivering mission-critical solutions and the ability to leverage commercial best practices, we serve as trusted advisors to government agencies such as the Federal Bureau of Investigation, Library of Congress, National Institutes of Health, United States Department of Health and Human Services, and United States Department of Homeland Security.

CONTACT US

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